

Press Release

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Release date: 14th July 2008

Oxford Instruments announces its latest Customer Support package



Be reassured with global customer support

Oxford Instruments Plasma Technology (OIPT), part of Oxford Instruments plc, is pleased to announce the recent launch of its latest customer support package, the 'Pre-Purchased Service Fund' scheme.

Since its launch this innovative fund has grown extremely popular. Acting as a pay-as-you-go alternative to the Support Agreements that OIPT offer on an annual basis, this essential scheme can be used to purchase any type of support and service (including spares and consumables, remedial and maintenance service engineer visits, process training and sample production), permitting great value and flexibility in the use of maintenance budgets – and with no expiration date, the 'Pre-Purchased Service Fund' has proved to be a maintenance must!

This scheme complements the already established maintenance training courses for all **Plasmalab**[®] tools through which Oxford Instruments supports its global customer base. These courses combine the use of both classroom and hands-on instruction by Oxford Instruments trained laboratory engineers, helping to optimise the performance of any **Plasmalab**[®] Product. Maintenance Training courses are held periodically at the OIPT facility situated in Yatton, United Kingdom, but can alternatively be provided at customer sites.

Oxford Instruments is committed to supporting its customers around the world. Their Plasma, ALD, MBE and Ion Beam customers do not just buy a product, they buy a business solution – and Oxford Instruments provides customers with service solutions that enable them to maintain and grow their businesses.

OIPT is a leading provider of flexible process tools and leading-edge processes for the engineering of nano-scale structures and devices, based on core technologies in plasma-enhanced deposition and etch, ion-beam deposition and etch, atomic layer deposition (ALD) and molecular beam epitaxy (MBE).

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Issued for and on behalf of Oxford Instruments Plasma Technology Limited



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Registered office Tubney Woods, Abingdon,
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Registered in England, number 1581072
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Notes to editors

About Oxford Instruments plc

Oxford Instruments designs, supplies and supports high-technology tools, processes and solutions with a focus on physical science, bioscience, environmental and industrial research and applications. It provides solutions needed to advance fundamental nanoscience research and its transfer into commercial nanotechnology applications. Innovation has been the driving force behind Oxford Instruments' growth and success for over 40 years, and its strategy is to effect the successful commercialisation of these ideas by bringing them to market in a timely and customer-focused fashion.

The first technology business to be spun out from Oxford University over forty years ago, Oxford Instruments is now a global company with over 1,500 staff worldwide and a listing on the London Stock Exchange (OXIG). Its objective is to be the leading provider of new generation tools and systems for the Physical Science and Bioscience sectors.

This involves the combination of core technologies in areas such as low temperature and high magnetic field environments; Nuclear Magnetic Resonance; X-ray electron and optical based metrology; advanced growth, deposition and etching. Our products, expertise, and ideas address global issues such as energy, environment, terrorism and health and are part of the next generation of telecommunications, energy products, environmental measures, security devices, drug discovery and medical advances.

About Oxford Instruments Plasma Technology

Oxford Instruments Plasma Technology offers flexible, configurable process tools and leading-edge processes for the precise, controllable and repeatable engineering of micro- and nano-structures. Our systems provide process solutions for nanometre layer epitaxial growth of compound semiconductor material, etching of nanometre sized features and the controlled growth of nanostructures. These solutions are based on core technologies in plasma-enhanced deposition and etch, ion-beam deposition and etch, atomic layer deposition and molecular beam epitaxy. Products range from compact stand-alone systems for R&D, through batch tools and up to clustered cassette-to-cassette platforms for high-throughput production processing.

About Technologies & Devices International Inc

Technologies and Devices International Inc develops and manufactures a range of novel compound semiconductors including GaN, AlN, AlGaIn, InN and In GaN. TDI has developed and commercialized a variety of compound semiconductor materials, primarily for applications in solid-state lighting, short wavelength optoelectronics and RF power electronics.